

W-02168A-11-0363



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ORIGINAL

ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

Fax

Priority: Respond Within Five Days

Opinion No. 2013 - 113648

Date: 11/7/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Letitia

Racine

Account Name: Letitia Racine

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Kingman

CBR:

State: AZ Zip: 86401

is: Cellular

Utility Company: Truxton Canyon Water Company, Inc

Division: Water

Contact Name:

Contact Phone: (-

Nature of Complaint:

OPPOSED

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WATER

The amount of increase is unreasonable! They have yet to be compliant with the EPA requirements for our drinking water. Until that occurs, there should be NO increase what so ever. If money is needed they should seek a business loan. Don't qualify? To bad. Many of us own/work for small businesses that have had less help then this company and still remain in business. How you may ask? By working hard, working within the guidelines required of our companies, and watching the bottom line. If we have no sales, we as owners do not draw salaries. Perhaps the owners should look at that as a way to get the funds needed.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/7/13: Entered for the record and docketed

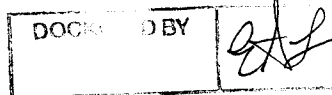
CLOSED

End of Comments

Arizona Corporation Commission

DOCKETED

NOV 08 2013



ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2013 NOV - 8 A 11: 1

RECEIVED

Date Completed: 11/7/2013

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